

Members Code of Conduct

In becoming a Member of the Association by the payment of its annual membership fees the Member agrees to abide by the rules of the Association.

The intention of this code is to provide confidence in the ethical standards by which the Associations members operate, to all federal, state as well as local government authorities, agencies and departments, companies, sole traders and the public, utilising the services of the company.

It is also the intention of this code to enable the Association to provide promotional opportunities of the services offered by its Members and sponsors and to deliver the desired goals and objectives of the Association in representation of the professionalism of the industry in Queensland.

- 1 Members shall abide by the rules of the Association.
- 2 Members shall actively promote the objectives and activities of the Association.
- 3 Members shall provide leadership for the industry and foster ethical standards.
- 4 Any meeting under the control of the Association shall be conducted in a manner that conforms to the Act.
- 5 A Member shall not discuss with another Member information for the purpose of fixing prices or other action that may contravene the Trade Practices Act at any time.
- 6 Any Member who works adversely to the interests of the Members may be deemed to have infringed the Association rules and be subject to removal of its membership from the Association.
- 7 A Member shall act in a courteous and professional manner at all times.
- 8 A Member shall conduct activities within the law at all times.
- 9 If a Member has come into possession of commercially sensitive information belonging to another Member, that information must not be disclosed without the written consent of the Member who owns the information.
- 10 A Member agrees to comply with and to conduct its business within the State of Queensland in accordance with all regulatory, statutory and other planning and operating requirements that are proclaimed by law and in the spirit of the industry.
- 11 Any complaint by a corporate Member may be referred to the Executive Committee for determination and the decision of the Executive Committee shall be final according to the rules as set by the Association.
- 12 All services provided by the Association Members must be undertaken with due care and skill, professionalism, and all effort must be made to ensure the smooth, effective and professional performance of work.
- 13 Staff at all levels shall be suitably trained of the tasks to be undertaken.
- 14 A Member is required to conform to the Occupational Health & Safety Regulations, rules, codes and any other State regulations pertaining to the waste industry at all times.
- 15 Equipment must be suitable for the task it is to undertake and must be maintained in accordance with all applicable laws and regulations.
- 16 A Member must pay any membership fees due within 30 days from the date of issue.
- 17 A Member should participate in the Association meetings and activities as best as is practicable.
- 18 Members must notify the Executive Director in writing of any change in contact details of ownership management and change to its representatives of the Association.

FOUNDING EXECUTIVE COMPANIES

Ipswich Waste Services • JJ Richards & Sons • Kartaway Mini Skips
Queensland Recycling • Thiess Services • Veolia Environmental Services
and Visy Recycling